

Privacy Policy

Premarket Listing Pty Ltd

ABN: ABN 82 637 809 173

Effective Date: 25 Mar 25

1. Introduction

Premarket Listing Pty Ltd ("Premarket Listing", "we", "us", or "our") is committed to protecting your privacy and managing personal information in accordance with the **Privacy Act 1988 (Cth)** and the **Australian Privacy Principles (APPs)**.

This Privacy Policy explains how we collect, use, disclose, and safeguard personal information in connection with our services provided to registered **real estate agents** and **buyer advocates** on the Premarket Listing platform (the "Platform").

2. Scope

This policy applies to all users who register and access the Platform as licensed real estate agents or accredited buyer advocates within Australia.

3. What Information We Collect

We may collect and hold the following types of personal information:

- Your identity and contact details (e.g. full name, agency, email, phone number, licence/registration number)
- Account login details
- Buyer or vendor information you manually input, including names, contact details, preferences, and property data

- Transactional and usage data from your interactions with the Platform
- Communications sent through our system or to our support team
- Feedback, survey responses, or referral data

We only collect personal information that is reasonably necessary to provide our services to you.

4. Client Data Ownership

4.1 Any vendor or buyer information entered into the system by you or your agency is stored in a **Client Database** that is **exclusive to your account**.

4.2 You retain ownership of the client data you input. Premarket Listing does not claim ownership of your client list, nor do we access, use, or distribute this data except as strictly required to support or verify activity on the Platform.

4.3 Client data is never shared, sold, or disclosed to third parties for marketing or commercial use.

5. Use of Personal Information

We collect and use your personal information for the following purposes:

- To operate, maintain, and support your account on the Platform
- To enable functionality such as creating listings, sharing properties, registering buyers, and recording activity
- To verify information or resolve disputes involving users
- To communicate with you about updates, transactions, support issues, and system notifications
- To ensure compliance with applicable legal, licensing, or regulatory obligations
- To improve our services and user experience

We do not use client data for independent marketing purposes.

6. Disclosure of Personal Information

We do not disclose your personal information except:

- Where necessary to deliver services or facilitate agreed activity within the Platform (e.g. buyer registration visibility)
 - Where required by law, regulation, or court order
 - Where disclosure is reasonably necessary to enforce our Terms of Use, investigate breaches, or prevent fraud or harm
 - With your express consent
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7. Data Security and Storage

We take reasonable steps to protect personal information from misuse, interference, loss, unauthorised access, modification, or disclosure.

This includes:

- Secure data hosting and encrypted storage
- Role-based access controls
- Internal data access protocols
- Regular security monitoring and platform maintenance

Data is hosted within secure Australian-based servers.

8. Access and Correction

You may request access to your personal information at any time by contacting us using the details below.

If the information we hold is inaccurate, incomplete, or out of date, you may request correction, and we will take reasonable steps to ensure it is corrected.

9. Marketing Communications

We may occasionally send system updates, announcements, or relevant service communications. You may opt out of any promotional content at any time.

We do not use client data for direct marketing without consent.

10. Your Responsibilities

As a user of the Platform:

- You are responsible for ensuring any data you input is accurate, up to date, and provided with the appropriate consent from the individual.
 - You must not input personal information about third parties without a lawful basis to do so.
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11. Changes to This Policy

We may revise this Privacy Policy from time to time. Material changes will be communicated via email or system notifications. Your continued use of the Platform after changes are posted will constitute acceptance of the updated policy.

12. Complaints and Enquiries

If you have questions or concerns about how we handle personal information, or wish to lodge a privacy complaint, please contact:

Privacy Officer

Premarket Listing Pty Ltd

 Email: admin@premarketlisting.com.au

We will acknowledge your enquiry within a reasonable period and aim to resolve complaints promptly and fairly. If you are not satisfied with our response, you may escalate the matter to the

Office of the Australian Information Commissioner (OAIC):

 <https://www.oaic.gov.au>